

**REMARKS**

Applicant respectfully requests further examination and reconsideration in view of the above amendments. Claims 1-52, 54-76, 78-81 and 83-90 are currently pending. Claims 53, 77 and 82 are cancelled and claims 33-42 are withdrawn. In the Office Action mailed May 10, 2005, Claims 1-32, 56-68, 80, 81 and 83-90 are allowed. Notwithstanding, Claims 1, 14, 24, 44, 56, 71 and 80 are objected to owing to informalities. Claims 43-52, 69 and 72-76 stand rejected; and Claims 54, 55, 70, 78 and 79 stand as objected to as depending upon a rejected base claim. By the above amendments, Claims 1, 14, 24, 43, 56, 69, 71 78 and 80 have been amended, and Claims 44 and 54 have been canceled in addition to the previously cancelled claims. Accordingly, Claims 1-32, 43, 45-52, 55-69, 71-76, 78-81 and 83-90 are currently pending, and Claims 44, 53, 54, 70, 77 and 82 are cancelled with Claims 33-42 remaining withdrawn. Favorable reconsideration is respectfully requested in view of the remarks below.

**Drawings**

Within the Office Action, the drawings are objected to with a request for descriptive text labels for items 500-503 in Figure 4 and for item 600 in Figure 5. The replacement sheet of drawings with a marked up prior sheet attached for the convenience of the Examiner. Therefore, this objection is now moot.

**Claims Objections**

Within the Office Action, Claims 1, 14, 24, 44, 56, 71 and 80 were objected to because of informalities. By the above amendments to the Claims 1, 14, 24, 56, 71 and 80 this objection is now moot as to those claims. Claim 44 was cancelled when its limitations were placed into Claim 43 as described below and so the objection is also moot as to Claim 44.

**Rejections Under 35 U.S.C. § 103(a)**

Claims 43-49, 50-52, 69 and 72-79 stand rejected under 35 U.S.C. 103(a) as being unpatentable over Donovan (USPN 6,434,143 B1) in view of Copeland et al (USPN 6,615,235 B1). Within the Office Action, Claims 54-55, 70-71 and 78-79 are objected to as being dependent upon a rejected base claim. It is stated within the Office Action that Claims 54-55, 70-71 and 78-79 would be allowable if rewritten in independent form including all of the limitations of the base claim and any intervening claims.

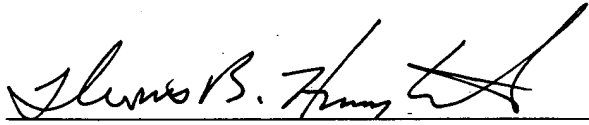
By the above amendments, the independent Claim 43, is amended to include the limitations of the objected to Claims 54 and its immediate parent claim 44; both claims 54 and 44 are cancelled. Thus, amended Claim 43 is allowable. Claims 45-52 and 55 depend from allowable Claim 43 and are thus also in a condition for allowance.

By the above amendments, the independent Claim 69, is amended to include the limitations of the objected to Claims 70; claim 70 is cancelled. Thus, amended Claim 69 is allowable. Claims 71-76 and 78-79 depend from allowable Claim 69 and are thus also in a condition for allowance.

No new subject matter has been added by way of the above amendments. For the reasons given above, Applicant respectfully submits that the Claims 1-32, 43-52, ~~55~~ 56-76, 78-81 and 83-90 are now in a condition for allowance, and allowance at an early date would be appreciated. Should the Examiner have any questions or comments, they are encouraged to call the undersigned at (408) 530-9700 to discuss the same so that any outstanding issues can be expeditiously resolved.

Respectfully submitted,  
HAVERSTOCK & OWENS LLP

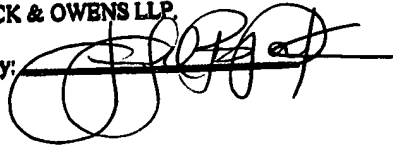
Dated: 8-10-05

By:   
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**CERTIFICATE OF MAILING (37 CFR§ 1.8(a))**

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

**HAVERSTOCK & OWENS LLP**

Date: 8-10-05 By: 

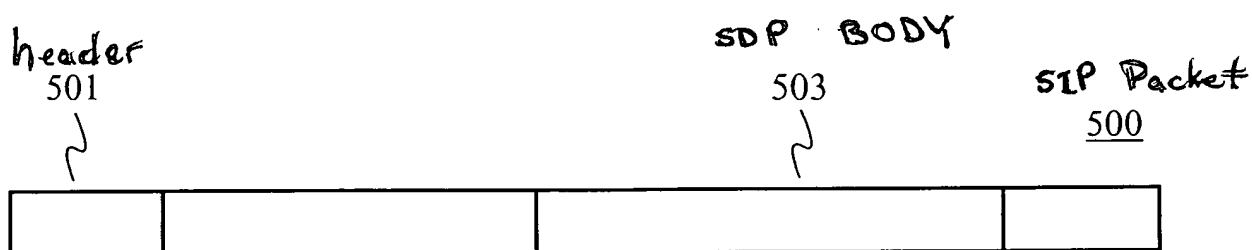


Fig. 4

Call Restoration Data Table 600

602	Field Option	Value	612
604	Incoming Caller	214-555-1212	614
606	Call Purpose	Billing Inquiry	616
608	Derivative Purpose 1	Dispute	618
610	Dispute I.D.	5/12/01/275	620
611	DNI (Called Number)	(1-800-246-1000)	622

Fig. 5